

**REMOTE ACCESS SERVICES
APPLICATION FOR RAS and VPN**

New Account

Re newal username: _____

Name: _____
(Last, First, Middle Initial) **PLEASE PRINT**

U.S. Citizen

Non-U.S. Citizen: *Approved ARC781 Required*
(Contact IT Support Center for Details at 650-604-2000)

Non-Ames employees must acquire directorate's signature

☐ Non-Ames NASA Employee

☐ Non-Ames, Non-NASA Employee

Directorate Name _____

Directorate Signature _____

Organization _____ Date _____

NASA Organization Code: _____ Mail Stop: _____ Phone Extension: _____

Building/Room: _____ Electronic Mail Address: _____

Ci vil Servant

S tudent

Contractor

Ot her

(If you have checked Student, Contractor, or Other please fill in your education / company affiliation)

Affiliation Name and Address: _____

Contract/Grant/MOU #: _____ Expiration Date: _____

Duration of Access

All accounts will be reviewed annually by Ames Research Center management for continued access.

Types of Services Available

The Applied Information Technology Division offers the following types of remote access services for telecommuters, employees on travel, and non-Ames collaborators, who need access to Ames network resources. Please place a check next to the account you are requesting. *(If you are unsure of which type of account to request for, please go to the page three and follow the instructions to assess your needs)*

- ☐ RAS – provides a dial-up (PPP) connection to the Ames Open network via a local or toll-free phone number. This service must be manually configured in your operating systems dial-up networking settings. RAS assigns you an Ames IP address from the Open network allowing access to Ames public websites (i.e. arclib, arcweb, IFMP), E-mail, Calendar and any other services in the Open or Public networks.
- ☐ VPN – provides secure access (IPSec) into the Ames Private network. This service requires the Cisco VPN client to be installed on your system. VPN assigns you an Ames IP address from the Private network allowing access to Private network resources.

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GUIDELINES - WHO CAN BE REGISTERED

User should be engaged in U.S. government business, research or actively involved in providing operations or system support for government owned or supported computer/communications equipment. Please reference our website http://apptech.arc.nasa.gov/ras_vpn.asp for additional dial-up assistance.

ACCOUNT POLICY

"Unauthorized use of the computer accounts and computer resources to which I am granted access is a violation of Section 799, Title 18, U.S. Code; constitutes theft; and is punishable by law. I understand that I am the only individual allowed to access these accounts and will not knowingly permit access by other's accounts without written approval. I understand that my misuse of assigned accounts, and my accessing other's accounts without authorization is not allowed. I understand that this/these system(s) and resources are subject to monitoring and recording. I further understand that failure to abide by these provisions may constitute grounds for termination of access privileges, administrative action, and/or civil or criminal prosecution."

This account is for your use to access the computer systems at NASA Ames Research Center. Restrictions upon your use of the Network are as follows: Use is restricted to Official U.S. Government Purposes Only. Any other use is prohibited. Divulgence of computer access telephone numbers to any other person is a violation of security regulations and is prohibited by law. I have read and understand the above statement of policy. I understand that failure to abide by the letter and spirit of this policy will result in the loss of my account.

Signature _____ **Date** _____

This individual does have a legitimate need to access this/these system(s) to perform authorized Government activities.

Sponsor/Project Manager's Name (print) _____

Sponsor/Project Manager's Signature _____

Date _____ Org. _____

NASA Branch Chief's Name (print) _____

NASA Branch Chief's Signature _____

Date _____ Org. _____

Return this form to:
IT Support Center, Mail Stop: N233-17
We are located in N233A/195 (Door 11)
(650) 604-2000, E-Mail: help@mail.arc.nasa.gov

REMOTE ACCESS SERVICES APPLICATION FOR RAS and VPN

Please follow the instructions below to determine which type of service best fits your needs. Afterwards, place a check next to the service above.

A. Type of Internet connection

1. Will you be connected to a Local Area Network (Ethernet LAN)?
Yes, skip to Section B.
No, continue to next question
2. Will you be connected to a DSL or cable modem service?
Yes, skip to Section B.
No, you will need a **RAS (dial-up) account**. Skip to Section B - you may need access to resources on the Private network.

B. Ames resources to access

Note: E-mail access (snd/rcv) to mail.arc.nasa.gov is allowed from any type of Internet connection. If E-mail is all that is required, please exit here.

1. Do you need access to Ames websites on the Private network?
Yes, you will need a **VPN account**.
No, continue to question 2.
2. Do you need to access Windows file shares on the Private ARC domain (host diablo)?
Yes, you will need a **VPN account**.
No, continue to question 3.
3. Do you need to access Apple file shares on the Private network?
Yes, you will need a **VPN account**.
No, continue to question 4.
4. Do you need an Ames IP address to access certain systems due to TCP/IP wrappers or filters?
Yes, you will need a **VPN account**.
No, VPN account is not needed.

If the resources you require are not listed here, please contact ITSC at x42000 for assistance.